

MiScorecard Performance Summary

Agency: Finance & Administrative Services
Director Al Pohl
Period: November 2012 (Posted: 12/14/12)
SCORECARD

Legend:

Green	90% or greater of target
Yellow	>=75% to <90% of target
Red	less than 75% of target
White	not applicable

Metric	Status	Trend	Target	Current	Previous	Frequency	Metric Definition
Finance & Administrative Services							
Accounts Payable	Green	➡	100%	100.0%	100.0%	Weekly	Processing Direct Voucher and Manual Warrant Payments within 1 business day
Accounts Payable	Red	➡	100%	25.0%	25.0%	Weekly	Process Invoice Voucher (Purchase Order related) Payments within 1 business day
Accounts Payable	Red	⬆	100%	39.4%	18.4%	Weekly	Post Audit Travel Reimbursements within 10 business days from receipt
Accounts Payable	Green	⬆	100%	100.0%	52.6%	Weekly	Process Revenue Refunds within 1 business day
Receipts Processing	Green	➡	100%	100.0%	100.0%	Weekly	Process Revenue Deposits within 1 business day
Office Services	Green	➡	50%	100.0%	100.0%	Monthly	Office Construction - Jobs completed within 2 days of start
Budget/Accounting (Joint)	Green	➡	100%	100.0%	100.0%	Annual	Close fiscal year with no overdrafts
Procurement Services	Green	➡	100%	100.0%	100.0%	Semi-Annual	Delegated Purchasing Authority